

ROCCO J. AVELLINI

CURRICULUM VITAE

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POSITION:

AUTOMOTIVE INSPECTOR SPECIALIZING IN POST REPAIR INSPECTIONS, DIMINISHED VALUE ASSESSMENTS, IMPROPER COLLISION REPAIRS, TOTAL LOSS EVALUATIONS, USED CAR CERTIFICATION, COLLISION REPAIR CERTIFICATION, 3-D VEHICLE DIMENSIONING, DEALER FRAUD AND COLLISION MONITORING.

| <i>EXPERIENCE</i> | |
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| AUTO COLLISION & FRAME TECHNICIAN 1. REPAIRED COLLISION DAMAGED VEHICLES | 1969 – 1973 |
| COLLISION REPAIR FACILITY MANAGER/ESTIMATOR 1. SUPERVISED THE DAILY FUNCTIONS OF VERRAZANO COLLISION CENTER 2. DUTIES INCLUDED: <ul style="list-style-type: none"> • PREPARING ESTIMATES • ORDERING PARTS & SUPPLIES • QUALITY CONTROL • PAYROLL | 1973 – 1976 |
| TOW TRUCK DRIVER & OWNER 1. TOWING COLLISION DAMAGED VEHICLES 2. TOWING CONSUMER RELATED VEHICLES 3. MANAGED & SERVICED ACCOUNT'S <ul style="list-style-type: none"> • DEALERSHIPS • INSURANCE COMPANIES • ROAD ASSISTANCE PROGRAMS • SALVAGE YARDS | 1974 – 1976 |
| AUTOMOBILE SALVAGE – MANAGER 1. SUPERVISED A TOTAL OF 10 – 15 YARDMAN, DRIVERS AND OFFICE SUPPORT STAFF. 2. DISMANTLING VEHICLES AND STOCKING PARTS. 3. INSPECTIONS AND EVALUATING VEHICLES FOR INSURANCE COMPANIES. 4. MARKETING TO COLLISION REPAIR FACILITIES AND INSURANCE COMPANIES. | 1976 – 1980 |
| SUPERVISOR, INDEPENDENT AUTOMOBILE APPRAISERS [INSURANCE] 1. SUPERVISED 9 – 15 INDEPENDENT APPRAISER 2. PREPARED ESTIMATES FOR COLLISION DAMAGED VEHICLES, TOTAL LOSS ASSESSMENTS CLASSIC CAR APPRAISALS. | 1980 – 1982 |
| ADJUSTER, HEAVY EQUIPMENT [INSURANCE] 1. INSPECTED, PREPARED ESTIMATE & SETTLED CLAIMS FOR MOTOR HOMES & WATER CRAFT, TRUCKS & TRAILERS | 1982 – 1984 |
| NATIONAL PROPERTY DAMAGE RE-INSPECTOR [INSURANCE] 1. SUPERVISED 8 REGIONAL OFFICES WITH APPROXIMATELY 100 PROPERTY DAMAGE ADJUSTORS. 2. CONDUCTED A NATIONAL RE-INSPECTION PROGRAM FOR THE 390 INDEPENDENT APPRAISAL COMPANIES. 3. CONDUCTED OPEN & CLOSED FILE AUDITS AT OUR REGIONAL OFFICES. 4. SUPERVISED OUR DIRECT REPAIR PROGRAM FACILITIES FOR VEHICLE REPAIRS . | 1984 – 1987 |
| REGIONAL PROPERTY MANAGER [INSURANCE] 1. SAME AS ABOVE ON A REGIONAL LEVEL 2. \$150,000.00 SIGNING AUTHORITY. | 1987 – 1988 |

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| <p>USED CAR DEALER/PARKER AUTO SALES [PARTNER]</p> <ol style="list-style-type: none"> 1. PURCHASED USED VEHICLES AT AUCTION 2. INSPECTED VEHICLE FOR PRIOR COLLISION DAMAGE & MECHANICAL ISSUES 3. DETAILED VEHICLE FOR SHOW & DELIVERY TO PURCHASER 4. PERFORMED SAFETY INSPECTIONS ON VEHICLES | 1994 – 1997 |
| <p>VEHICLE RESTORATION [ROCCO’S SPORTS CAR EMPORIUM]</p> <ol style="list-style-type: none"> 1. RESTORED & REPAIRED EXOTIC VEHICLES & MUSCLE CARS <ul style="list-style-type: none"> • EXTERIOR PANELS • COMPLETE REFINISH • INTERIORS • MECHANICAL • UNIBODY & FRAMES REPAIRS | 1988 - 1991 |
| <p>COLLISION & MECHANICAL REPAIR FACILITY OWNER [ROCCO’S COLLISION CENTER]</p> <ol style="list-style-type: none"> 1. REPAIRED COLLISION DAMAGED 2. COMPLETE MECHANICAL REPAIRS TO INCLUDE <ul style="list-style-type: none"> • THE COLLISION DAMAGED VEHICLE • COMPLETE MECHANICAL REPAIRS & MAINTENANCE TO THE GENERAL PUBLIC 3. WHEEL & TIRE SALES 4. AUTO & TRUCK ACCESSORIES 5. CUSTOM PAINT 6. BETA REPAIR FACILITY FOR PPG PAINT COMPANY <ul style="list-style-type: none"> • TESTED INDUSTRY RELATED COMPUTER SYSTEMS FOR PAINT USAGE, MIXING & VOC COMPLIANCE. • TESTED NEW PAINT LINES – I.E. WATER BASED PAINTS • TESTED NEW PRIMERS, CORROSION PROTECTION PRODUCTS • TESTED ABRASIVES USED AFTER THE PAINTING PROCESS WAS COMPLETED – I.E. COMPOUNDS, BUFFING PADS, SAND PAPER AND CLEANING /DETAILING PRODUCTS. 7. U-HAUL RENTAL LOCATION AND TRAILER HITCH INSTALLATION | 1991 – 2002 |
| <p>POST REPAIR INSPECTOR/WRECK CHECK CONSUMER PROTECTION FACILITY</p> <ol style="list-style-type: none"> 1. PREPARED DIMINISHED VALUE ASSESSMENTS. 2. POST REPAIR INSPECTIONS. 3. RE-REPAIRED PREVIOUSLY COLLISION DAMAGED VEHICLE THAT WERE REPAIRED INCORRECTLY. | 1993 – 2002 |
| <p>CONSULTANT, MONTEBELLO HOUSING DEVELOPMENT CORP. DIRECTOR OF OPERATIONS.</p> <ol style="list-style-type: none"> 1. SUPERVISED 10 OFFICE PERSONAL. 2. INSTALLED AND MAINTAINED NETWORK COMPUTER SYSTEM AND INSTALLED AND SUPPORTED SOFTWARE. 3. SUPERVISED ACCOUNTING AND BOOKKEEPING DEPARTMENT. 4. IMPLEMENTED MARKETING PROGRAM FOR MONTEBELLO RESIDENCE. | 2002 - 2003 |
| <p>POST REPAIR INSPECTOR/COLLISION REPAIR CONSULTING-WRECK CHECK, OWNER.</p> <ol style="list-style-type: none"> 1. REVISED & IMPLEMENTED INDUSTRY LEADING DIMINISHED VALUE SOFTWARE TO WCCSC LICENSEES 2. POST REPAIR INSPECTIONS 3. TOTAL LOSS EVALUATIONS 4. COLLISION MONITORING 5. PRE & POST PURCHASE INSPECTIONS | 1996 – 2006 |
| <p>POST REPAIR INSPECTOR/WRECK CHECK CAR SCAN CENTER, OWNER</p> <ol style="list-style-type: none"> 1. REVISED & IMPLEMENTED INDUSTRY LEADING DIMINISHED VALUE SOFTWARE TO WCCSC LICENSEES 2. POST REPAIR INSPECTIONS 3. TOTAL LOSS EVALUATIONS 4. COLLISION MONITORING 5. PRE & POST PURCHASE INSPECTIONS | 1998 – PRESENT |

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| CONSULTANT/DESERT AUTO GROUP COLLISION CENTER 1. COLLISION DAMAGE ESTIMATE FOR 5 VEHICLE BRANDS 2. TRAINING ESTIMATORS | 10/05 – 12/05 |
| CONSULTANT/CITY OF HERCULES AFFORDABLE HOUSING PROGRAM 1. SUPERVISED 5 OFFICE PERSONAL. 2. INSTALLED AND MAINTAINED NETWORK COMPUTER SYSTEM AND INSTALLED AND SUPPORTED SOFTWARE. 3. SUPERVISED ACCOUNTING AND BOOKKEEPING DEPARTMENT. 4. IMPLEMENTED MARKETING PROGRAM FOR HERCULES RESIDENCE. | 1/06 – 12/06 |
| CONSULTANT/RISING PHOENIX BUILDING AND DEVELOPMENT 1. SUPERVISED ACCOUNTING AND BOOKKEEPING DEPARTMENT. 2. DEVELOPED ACCOUNTING PROCEDURES. 3. CREATED WORK FLOW PROCEDURES FOR A/P & A/R | 3/07 – 9/07 |
| CONSULTANT/UPDATE AUTO COLLISION 1. TRAINED COLLISION DAMAGE ESTIMATORS 2. IMPLEMENTED WORK FLOW PROGRAMS 3. MANAGED OFFICE AND TECHNICIANS | 11/07 – 2/08 11/11 – PRESENT |
| PALMORE APPRAISAL OF NEVADA [PARTNER] 1. PREPARED ESTIMATES AND TOTAL LOSS EVALUATIONS FOR INSURANCE CARRIERS | 1/07 – 10/08 |

INSURANCE

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| MULTIPLE INSURANCE COMPANIES | INDEPENDENT AUTOMOBILE APPRAISERS | 1980 - 1982 |
| EMPIRE MUTUAL INSURANCE | HEAVY EQUIPMENT ADJUSTER | 1982 – 1984 |
| HERTZ CLAIMS MANAGEMENT | NATIONAL PROPERTY RE-INSPECTOR | 1984 – 1987 |
| HERTZ CLAIMS MANAGEMENT | REGIONAL PROPERTY MANAGER | 1987 - 1988 |
| AMERIPRISE INSURANCE | AUTOMOBILE APPRAISER | 1/07 – 10/08 |
| HARLEYSVILLE INSURANCE GROUP | CA. MANDATED RE-INSPECTION PROGRAM | 6/03 – 12/04 |

DESIGNATED EXPERT WITNESS/CONSULTANT

| DATE | CASE | EXPERT |
|-------------|---|--|
| 8/01 | D & N CONCRETE PUMPING V CNA INSURANCE | IMPROPER REPAIRS, COLLISION REPAIRS & DIMINISHED VALUE |
| 6/01 | LEWIS V. CALMAT OF CENTRAL CALIFORNIA | IMPROPER REPAIRS, COLLISION REPAIRS & TOTAL LOSS |
| 10/99 | HELLER V. MR. POLISH | IMPROPER REPAIRS, COLLISION REPAIRS & DIMINISHED VALUE |
| 4/00 | MAUPIN V. ALLSTATE INSURANCE | IMPROPER REPAIRS, COLLISION REPAIRS & DIMINISHED VALUE |
| 10/01 | LANE V. TURNSHEK | IMPROPER REPAIRS, COLLISION REPAIRS & DIMINISHED VALUE |
| 2/02 | DENNY AKIYAMA, HUNG DO, JAMIE ROMERO V. FARMERS | IMPROPER REPAIRS, COLLISION REPAIRS & DIMINISHED VALUE TOTAL LOSS, IMPROPER REPAIRS, DRP PROCEDURES |
| 11/03 | TAPIA V. MERCURY INSURANCE | IMPROPER REPAIRS, COLLISION REPAIRS & DIMINISHED VALUE |
| 4/04 | ROSALES V. MERCURY INSURANCE | IMPROPER REPAIRS, COLLISION REPAIRS & DIMINISHED VALUE |
| 5/04 | BEOTANG V. MERCURY INSURANCE | IMPROPER REPAIRS & DIMINISHED VALUE |
| 6/04 | TORREALBA V. GRAND MOTORS INC. | DEALER FRAUD IMPROPER REPAIRS, DIMINISHED VALUE & TOTAL LOSS |
| 7/04 | REINES V. PELTZER | IMPROPER REPAIRS & DIMINISHED VALUE |
| 7/04 | CALDERON V. CARDINALE MOTORS | DEALER FRAUD IMPROPER REPAIRS & DIMINISHED VALUE |
| 9/04 | SOPP V. BATES, DISILVA, LAZZARA | TOTAL LOSS EVALUATION |
| 11/04 | STROUDS V. PERTILE - ARBITRATION | INSURANCE & COLLISION FACILITY ESTIMATING & REPAIR ORDER PROCEDURES |
| 12/04 | CURTIS V. NORTH BEACH ACQUISITIONS | DEALER FRAUD, IMPROPER REPAIR & VEHICLE CERTIFICATION |
| 6/04 | EXCLUSIVE V. VOLVO V MARIA VILLEGAS | DIMINISHED VALUE |
| 11/04 | ALFANO V. MERCURY INS. | APPRAISAL PROCESS, IMPROPER REPAIRS, DIMINISHED VALUE & BAD FAITH |
| 12/04 | DUVALL V. SHUTTLE LINCOLN MERCURY | IMPROPER REPAIRS, USED CAR CERTIFICATION & DEALER FRAUD |
| 2/05 | HICKS V. NATION MOTORS | DEALER FRAUD, IMPROPER REPAIRS, DIMINISHED VALUE & USED CAR CERTIFICATION |

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| 3/05 | DAKE V. ROCK AUTOMOTIVE GROUP | DEALER FRAUD, IMPROPER REPAIRS, DIMINISHED VALUE & USED CAR CERTIFICATION |
| 6/05 | LOPEZ V. FIRST CHOICE AUTO CENTER | DEALER FRAUD, IMPROPER REPAIRS, DIMINISHED VALUE & USED CAR CERTIFICATION |
| 7/05 | SOWMA V. MARTIN | IMPROPER REPAIRS & DIMINISHED VALUE |
| 10/05 | ARMANTROUT V. SOUTH GATE COLLISION | TOTAL LOSS EVALUATION & LOSS OF USE |
| 2/06 | KUHN V. PROGRESSIVE INS./COPPERFIELD COLLISION | IMPROPER REPAIRS, BAD FAITH, FRAUD & DIMINISH VALUE |
| 1/06 | MARCHENA V. STATE FARM AUTOMOBILE INSURANCE | TOTAL LOSS EVALUATION & BAD FAITH |
| 3/06 | KOONHBEARRY V. INTERFIRST LEASING | DEALER FRAUD, IMPROPER REPAIRS & DIMINISHED VALUE |
| 2/06 | LANDEIS V. FUTURE FORD MOTORS | DEALER FRAUD, IMPROPER REPAIRS, DIMINISHED VALUE |
| 3/06 | HERRERA V. THROUNG | DIMINISHED VALUE & TOTAL LOSS |
| 5/06 | J.L. RINCO V. SAFEWAY INS. & GMAC | TOTAL LOSS EVALUATION |
| 5/06 | A. KLEIMAN V. B. YAKOV/J. JACOBSON | LOSS OF USE |
| 6/06 | SORISHOWCHAMAKI V. BMW OF NORTH AMERICA | MANUFACTURER DEFECT & DEALER FRAUD |
| 5/06 | HERRERA V. INFINITY INS. | BAD FAITH, IMPROPER REPAIRS & TOTAL LOSS |
| 5/06 | BIOTEAU V. VOLKSWEGEN OF NORTH AMERICA | DEALER FRAUD & IMPROPER REPAIRS |
| 9/06 | ISRANI V. SINCLAIR | DIMINISHED VALUE & IMPROPER REPAIRS |
| 11/06 | AARON HENRY V. JASMINE BANAYAN | DIMINISHED VALUE & LOSS OF USE |
| 2/07 | MCGREW V. AUTO GALLERY OF SAN DIEGO | DEALER FRAUD, DIMINISHED VALUE, IMPROPER REPAIRS |
| 2/07 | BEVERLY HILLS A/B V. CA. BAR | REPAIR FRAUD & AUTHORIZATION, IMPROPER REPAIRS |
| 3/07 | WILLIAMS V. BOGAEV | DIMINISHED VALUE |
| 5/07 | SHULTS/MANOLAKAS V. MB OF N. AMERICA | IMPROPER REPAIRS, DEALER FRAUD. USED CAR CERTIFICATION |
| 7/07 | COYLE V. TEKEDA AMERICA HOLDINGS | DIMINISHED VALUE, COLLISION REPAIR COSTS, MANUFACTURERS REPAIR STANDARDS |
| 7/07 | HEARST V. GREBE | DIMINISHED VALUE |
| 7/07 | ROSATI V. ASULIN | DIMINISHED VALUE, IMPROPER REPAIRS |
| 8/07 | GENOVESE V. VOLKSWAGEN OF AMERICA | DEALER FRAUD, IMPROPER REPAIRS |
| 3/08 | NEWHOUSE V. DELAY | DIMINISHED VALUE , IMPROPER REPAIRS |
| 3/08 | M. TOWBIN V. RESTORATION COLLISION SPECIALIST | NV DMV BOND ARBITRATION/IMPROPER REPAIRS |
| 8/08 | ORTIZ V. JAEGER | DIMINISHED VALUE, IMPROPER REPAIRS |
| 7/08 | RODRIQUEZ V. NISSAN NORTH AMERICA | DEALER FRAUD, IMPROPER REPAIRS |
| 4/08 | AGUILUZ V. CRAIG MILLER | DEALER FRAUD, IMPROPER REPAIRS |
| 7/08 | STATE AUTO PAINTING V. THE PEOPLE OF CALIFORNIA | REPAIR FRAUD & AUTHORIZATION, IMPROPER REPAIRS |
| 8/08 | ORTIZ V. JAEGER | DIMINISHED VALUE & IMPROPER REPAIRS |
| 9/08 | LEWEY V. GOKCEN | LOSS OF USE, VEHICLE REPAIRS |
| 7/09 | RAPP V. GREEN LIGHT AUTO | DIMINISHED VALUE, DEALER FRAUD, IMPROPER REPAIRS |
| 7/09 | SIMMONS V. COLLISION SPECIALISTS | NV DMV BOND ARBITRATION |
| 8/09 | SULLIVAN V. PROGRESSIVE INSURANCE | 3 RD PARTY DIMINISHED VALUE MEDIATION |
| 9/09 | HUANG V. FARMERS INSURANCE GROUP | APPRAISAL PROCESS, FERRARI VEHICLE REPAIR PROCEDURES |
| 9/09 | GROCHOWSKI V. SUPERIOR MOTORS | DEALER FRAUD, IMPROPER REPAIRS, LOSS OF USE |
| 9/09 | GABALDON V. BOB BAKER FORD | DIMINISHED VALUE, DEALER FRAUD, IMPROPER REPAIRS |
| 12/09 | SCHWARTZ V. AUTO CLUB OF S. CALIFORNIA | APPRAISAL PROCESS, TOTAL LOSS |
| 2/10 | PERZ V. MOSSY TOYOTA | ARBITRATION, DEALER FRAUD |
| 3/10 | HANAYAN V. WAWANESA | APPRAISAL PROCESS, REPAIR ESTIMATE PROCEDURES |
| 4/10 | SIMMONS V. FOLKERTS | DIMINISHED VALUE, IMPROPER REPAIRS, LOSS OF USE |
| 9/10 | WIGHT V. AUTOFITNESS | DEALER FRAUD, IMPROPER REPAIRS, LOSS OF USE |
| 11/10 | DAWSON V. NORM BAKER MOTOR SALES | DEALER FRAUD, IMPROPER REPAIRS, LOSS OF USE |
| 12/10 | HEINE V. CARMAX AUTO SALES | DEALER FRAUD, IMPROPER REPAIRS, LOSS OF USE |
| 5/11 | CARSON V. MERCURY INSURANCE | IMPROPER REPAIRS, LOSS OF USE, INSURANCE BAD FAITH |
| 6/11 | CLASS AUTO CENTER V. ESIS INC & CERRITOS A/B | TORTUOUS INTERFERENCE. REPAIR FRAUD |
| 9/11 | DICHOSA V. HOUSE OF IMPORTS | DEALER FRAUD IMPROPER REPAIRS, LOSS OF USE |
| 10/11 | COULSON V. CANNOCK | DIMINISHED VALUE, LOSS OF USE, COLLISION REPAIR STANDARDS |
| 11/11 | AYLOTT V. STATE FARM | APPRAISAL PROCESS , TOTAL LOSS |

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| 2/11 | SCHUMM V. STATE FARM | DIMINISHED VALUE, LOSS OF USE, REPAIR STANDARDS |
| 6/11 | RUIZ V. VANDERBEEK MOTORS | DEALER FRAUD, IMPROPER REPAIRS |
| 7/11 | FULLER V. ESPARZA | IMPROPER & INCOMPLETE VEHICLE REPAIRS |
| 8/11 | DAVIS V. BONANDER PONTIAC | DEALER FRAUD, CERTIFIED PRE – OWNED VEHICLE |
| 5/12 | KIREN V. FRESNO INFINITI | ARBITRATION CERTIFIED PRE – OWNED VEHICLE FRAUD |
| 6/12 | HERRERA V. A & P AUTO SALES | DEALER FRAUD, IMPROPER REPAIRS |
| 8/12 | SINGH V. LEUCK | DIMINISHED VALUE |
| 6/12 | LLANA V. GSM AUTO GROUP | DEALER FRAUD, IMPROPER REPAIRS |
| 2/13 | ZOGRAFOS V. GORDON IMPORTS, LLC | DEALER FRAUD, IMPROPER REPAIRS |
| 6/13 | NICK’S GARAGE/JEFFREY’S A/B V. NATIONWIDE INS. | ASSIGNMENT OF RIGHT, COLLISION REPAIR PROCEDURES, MECHANICAL V. COLLISION LABOR RATES & INVESTMENT |
| 6/13 | FRANCO V. REYES AUTO SALES | DEALER FRAUD, IMPROPER COLLISION REPAIRS, POST COLLISION REPAIR ROLL OVER SAFETY |
| 6/13 | FAALOGOIFO V. SCAS | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 6/13 | SPICER V. RT MOTORSPORTS | DEALER FRAUD, NV MANDATORY INSPECTION |
| 8/13 | NEILSEN V. FISHTAIL INVESTMENTS | DEALER FRAUD, NV MANDATORY INSPECTION, POST COLLISION REPAIR AIR BAG DEPLOYMENT |
| 12/13 | KEUSSEYAN V. MERCEDES BENZ NA | PAINT DEFECT AND SUBSEQUENT CORRECTIVE REPAIRS |
| 1/14 | PURCHASE V. CRISPEN | DIMINISHED VALUE, COLLISION DAMAGE ANALYSIS |
| 4/14 | FOSTER V. NISSAN OF BAKERSFIELD | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 4/14 | PMERLEAU V. SOUTHERN CA. AUTO SALES | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 6/14 | BENSON V. SCAS | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 6/14 | GASTELUM V. SCAS | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 6/14 | PLONTE V. EMPIRE AUTO SALES | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 8/14 | BURGERS V. AUTOCLUB OR S. CA. | DIMINISHED VALUE, LOSS OF USE |
| 8/14 | KELLEY V. J & M AUTO SALES | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 8/14 | PAYEAH V JIMMY VASSER’S TOYOTA | DEALER FRAUD, TOYOTA USED VEHICLE CERTIFICATION, IMPROPER COLLISION REPAIRS. |
| 9/14 | BICKEL V. KAYS CAR INC. | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 9/14 | GRANDADOS V. STERLING IMPORTS | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 9/14 | HANSCH V. JEPSON | DIMINISHED VALUE |
| 9/14 | MURO V. CA. MOTORS DIRECT | ARBITRATION/DEALER FRAUD |
| 9/14 | BOLAND V. CA MOTORS DIRECT | ARBITRATION/DEALER FRAUD |
| 9/14 | LOPEZ V. PORSCHE CARS NORTH AMERICA, INC. | DEALER FRAUD, IMPROPER COLLISION REPAIRS, UNDISCLOSED PRIOR DAMAGE |
| 10/14 | MACIAS V. MARTIN SATURN OF ONTARIO, INC. | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER COLLISION REPAIRS |
| 10/14 | ZHONG V. UNITED IMPORTS | ARBITRATION/DEALER FRAUD |
| 11/14 | SAMISH V ALVEREZ LINCOLN | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 12/14 | DURAN V. QUANTUM AUTO SALES | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 12/14 | ARCE LEPE V. SCAS | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE - ARBITRATION HEARING |
| 1/15 | GARCIA V. SUNROAD CV AUTO, INC. | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER COLLISION REPAIRS |
| 2/15 | GULLINS V. CARMAX AUTO SUPERSTORES, LLC | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 2/15 | CALDERON V. GALPIN HONDA | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 4/15 | BAILEY-RUSSELL V. HARB GROUP, INC. | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 5/15 | SPEARS V. RIVERSIDE AUTO HOLDINGS, INC. | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 5/15 | SHAHNAZARYAN V. AIG | APPRAISAL PROCESS, INSURANCE BAD FAITH |
| 7/15 | MEDINA V. SOUTH COAST CARS | DEALER FRAUD, IMPROPER COLLISION REPAIRS |
| 7/15 | DISTEFANO V. SANTA MONICA BMW | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 7/15 | REED V. MILLER - DM, INC., DBA MERCEDES-BENZ OF BEVERLY HILLS | DEALER FRAUD, IMPROPER REPAIRS - ARBITRATION HEARING |
| 7/15 | CHAVEZ V. UNIVERSAL BROKERS, INC. | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |

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| 7/15 | LEE V. CARMAX AUTO SUPERSTORES CALIFORNIA, LLC | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 9/15 | REYNOSO V. NEW LOOK COLLISION CENTER | DMV ADMINISTRATIVE HEARING, IMPROPER COLLISION REPAIRS |
| 10/15 | FERRIER V. STERLING COLLISION CENTER | FERRARI DEFECTIVE PAINT APPLICATION |
| 10/15 | FREDRICKS V. EL CAJON FORD | DEALER FRAUD, IMPROPER REPAIRS |
| 10/15 | ALCARAZ V. SOUTH COAST AUTO SALES | DEALER FRAUD, IMPROPER REPAIRS |
| 10/15 | TRIFI V. GILBERTSON | DIMINISHED VALUE |
| 10/15 | KELLEY V. ADAMS SERVICE CENTER, INC. | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 11/15 | RIGBY V. POWAY HYUNDAI | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 12/15 | DIRIENZU V. AUTONATION NISSAN SOUTH BAY | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 12/15 | PRALL V. FORD MOTOR COMPANY | PRODUCT LIABILITY |
| 12/15 | DENEVAN V. CARCREDIT | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 2/16 | MORAYMA REYES-OCASIO | DIMINISHED VALUE - ARBITRATION HEARING |
| 2/16 | APELES V. ADAMS SERVICE CENTER | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS- ARBITRATION HEARING |
| 2/16 | ASHBURN/BOYD V. HONDA OF THE DESERT | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 3/16 | TABANYI V. HYUNDAI MOTOR AMERICA | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 3/16 | RILEY V. BENJAMIN | DIMINISHED VALUE |
| 4/16 | WAKE/BROWNLEE V. BLANTO, INC., DBA MEGA CARS | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |
| 4/16 | RAMIREZ V. BMW OF MONROVIA | DEALER FRAUD, UNDISCLOSED PRIOR DAMAGE, IMPROPER REPAIRS |

MEMBERSHIPS AND ASSOCIATIONS

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| BOARD MEMBER-HAWAIIAN GARDENS FAMILY & YOUTH DEVELOPMENT | 1993 – 1995 |
| PRESIDENT, HAWAIIAN GARDENS BUSINESS FOR PROGRESS | 1992 – 1994 |
| HAWAIIAN GARDENS BUSINESS FOR PROGRESS MEMBER | 1992 – 1995 |
| FOCUS GROUP MEMBER, PPG ACCESS COUNCIL | 1991 – 1993 |
| PPG ACCESS DEVELOPMENT COUNCIL | 1990 – 1994 |
| PPG REFINISH SYSTEMS BETA FACILITY | 1990 – 1994 |
| CALIFORNIA AUTO BODY ASSOC. FOUNDING CHAPTER PRESIDENT | 1989 – 1991 |
| • BOARD MEMBER | 1992 – 1993 |
| • IMPROPER REPAIRS COMMITTEE | 1990 – 1990 |
| • CAA MEMBER | 1990 – 1997 |

MEDIA

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|------------------------|-----------------|---|
| FOX 11 NEWS | AIDAN PICKERING | THE WRECK CHECK |
| NBC NEWS | MICHELLE RUIZ | FLEECE OR FIXED |
| NBC NIGHTLY NEWS | TOM BROKOW | ON THE ROAD AGAIN |
| CBS NEWS | MARK MOTTERN | DANGEROUS COLLISION REPAIRS |
| ABC 20/20 | GLENN RUPPEL | BANG UP JOB/WRECK CHECK |
| KFI 640 RADIO | KAREL & ANDREW | IMPROPER REPAIRS/WRECK CHECK |
| KFI 640 RADIO | KAREL & ANDREW | STATE FARM IMITATION PARTS LAWSUIT |
| KRLA 1110 RADIO | KENNY MORSE | IMPROPER REPAIRS/WRECK CHECK |
| KFI 640 RADIO | CLARK HOWARD | HELP WITH COLLISION REPAIRS |
| WKNW CRASH TALK RADIO | MICHAEL HARBER | ASSISTANCE W/IMPROPER REPAIRS & DV |
| WKVI CRASH TALK RADIO | MICHAEL HARBER | ASSISTANCE W/IMPROPER REPAIRS & DV |
| WKVI CRASH TALK RADIO | MICHAEL HARBER | DO BODY SHOPS LIE, CHEAT & STEAL TO CREATE PROFITS |
| WKVI CRASH TALK RADIO | MICHAEL HARBER | CONSUMER RIGHTS BEFORE, DURING & AFTER THE REPAIR PROCESS |
| WKVI CRASH TALK | MICHAEL HARBER | CONTRACTUAL RESPONSIBILITIES OF THE INSURER/REPAIRER |
| KGTV 10 NEWS SAN DIEGO | MARTY EMERALD | ARE CAR DEALERS SELLING DANGEROUS CARS |
| WKVI CRASH TALK RADIO | MICHAEL HARBER | WRECK CHECK CAR SCAN ENTERS/DIMINISHED VALUE |
| 105.9 FM CAR CARE SHOW | NICK ORSO | DIMINISHED VALUE, IMPROPER REPAIRS, POST REPAIR INSPECTIONS |
| 105.9 FM CAR CARE SHOW | NICK ORSO | PRO'S & CON'S ABOUT USING INSURANCE PARTNER SHOPS |
| 105.9 FM CAR CARE SHOW | NICK ORSO | CPO VEHICLE PROGRAMS |

AUTHORED & CO-AUTHORED ARTICLES

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| THE ADVANTAGES OF PERFORMING POST REPAIR INSPECTIONS | COLLISION WATCHDOG |
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