

## **CURRICULUM VITA of Michael Orso**

**As of 4/30/15**

### **Personal**

Age 60

Married 34 Years, Wife, Lenore A.

Two adult children, Colonna 33, Lisa 47

Business Address: 638 West Genesee St. Syracuse, NY 13204

Phone: 315-471-8521

Email: [nickorso@gmail.com](mailto:nickorso@gmail.com)

Business website [www.nickorso.com](http://www.nickorso.com)

Facebook: Nick Orso's Body Shop

**Position:** President Nick's Garage, Inc operating a business that specializes in collision repair and painting services, restorations, appraisals, post repair inspections, collision monitoring, diminished value assessments, evaluating improper collision repairs, 3-D Measuring of Structural Components, investigations involving insurance fraud, insurer fraud, consumer fraud, body shop/insurer fraud, bodyshop/consumer fraud, negligence cases, body shop/insurance company/appraisal

**Experience:** Summary-History

**Michael Orso, Born Syracuse, NY**

**Current Address- 638 West Genesee St. Syracuse, NY 13204**

**Vice-President Nick's Garage, Inc. 75-77**

**Currently: President, Nick's Garage, Inc. 77-**

**Has worked in family business since 1966 where started as apprentice**

**Graduated Henninger High School 1973**

**Attended: Non-Credit Classes @ SYR UNIV. Sch of Biz. Magmt. 74-76**

**Attended: Non-Credit ONONDAGA COM. COLLEGE For ACCOUNTING 76-77**

**Attended: Morrisville Tech College- Work study program and assistant 77-78**

**Attended: MERCEDES- BENZ SCHOOL BODY AND PAINT 84-89**

**SUPPORTED A MERCEDES DEALERSHIP AS EXCLUSIVE SHOP 83-90**

**Attended: DUPONT SCHOOL COLOR AND SHOP MANAGEMENT 75,79,83**

**Attended: BASF SCHOOL PAINT AND REFINISHING W/updates 84-89**

**Attended: Sikkens Paint School W/updates 90- 97**

**Attended: Standox Paint School 00-04**

**Attended: 3M SCHOOL SHOP MANAGEMENT 82-92 annual**

**Attended: Mitchell Management School-Estimating and Computer Management**  
**AZKO-NOBEL SHOP MANAGEMENT AND REFINISHING 90-97 annual**  
**ADVISOR TO SYRACUSE OFFICE OF CONSUMER AFFAIRS 75-81**  
**ADVISOR TO NYS DEPARTMENT OF MOTOR VEHICLES I-CAR 88-93**  
**PAST STATE CHAIRMAN FOR I-CAR GOLD CLASS DEVELOPMENT 89-91**  
**PAST PRES AUTO REBUILDING ASSOCIATES OF SYRACUSE 90-92**  
**Wreck Check- Certified Diminished Value Forensic Program Licensee 97-05**  
**CURRENT STATE PRESIDENT NYS COLLISION TECHNICIANS ASSO. 00-**  
**ADVISOR TO LOCAL TECHNICAL SCHOOL -B.O.C.E.S. 90-95**  
**ASE CERTIFIED-COLL.-PAINT-FRAME-UNIBODY-ELECTRICAL 89**  
**ADVISOR LOCAL BBB- UNDER JEAN CASSENELLA 85-99**  
**PAST ARBITRATOR BBB LEMON LAW DIV. JEAN CASSENELLA 94-95**  
**MEMBER SCRS- Society of Collision Repair Specialists 87-Life Member**  
**MEMBER ASE- Automotive Service Excellence 89-Life Member**  
**MEMBER BETTER BUSINESS BUREAU 80-current**  
**MEMBER SYR CHAMBER OF COMMERCE 80-current**  
**BOARD MEMBER ONONDAGA TRAFFIC SAFETY CNCL 98-04, 2013-Current**  
**BOARD MEMBER COALITION FOR COLLISION REPAIR EXCELLENCE 03-**  
**MEMBER SYRACUSE AUTO DEALERS ASSOCIATION 85-**  
**MEMBER NYS Auto Dealers Association 04-**  
**Board Member Assured Performance Network 2006-2012**  
**Certified in Collision Repair-Assured Perf. Consumer Advocacy Grp. 2007-2011**  
**Voluntary Resignation**  
**Certified in Collision Repair- ARA Shop Certification 2009-2015**  
**Certified in Martin-Senour Waterborne Paint Application- Vortex 2009 Current**  
**Certified in MIG, TIG, ARC, Plasma cutting, Acetylene welding, cutting 1979**  
**Certified in Electric Arc Spray Welding- 2003**  
**Certified in Diminished Value Assessment –Wreck Check, Inc. 1997**  
**Certified in Diminished Value Assessment-Wreck Check Car Scan 2006**  
**Certified in Forensic Damage Evaluation- ICAN2000 Consumer Network-2001**  
**Certified GM Sound and Energy Management-Restraint Systems 2013**  
**I-Car Aluminum Intensive Vehicle Repair AL101**  
**I-Car Certified Aluminum MIG Welding I-CAR WCA03 12/2014**  
**I-Car Aluminum Structural Repair Ford F-150 30G24T0 1/2015**  
**I-Car Aluminum Specific F-150 FOR06 1/20/15**

### ***Awards and Citations***

2004 Community Service Award -Radio Show Traffic Safety Efforts  
2011 NY State Assembly Citation- Conversion to Solar Power  
2013 Community Service Award -Radio Show Traffic Safety DWI  
2014 Nicholas J. Pirro Chairperson's Award- "Dedication to Traffic Safety"  
2015 Special Recognition Award - STOP DWI NY, MADD NY, NYS  
Police, Governors Traffic Safety Committee and the NYS Division of  
Criminal Justice Services.

*Awards and Citations: See details below*

***Court Qualified Expert Witness:***

Testified in over 100 cases involving auto, truck, vehicle damage and value cases. Expert testimony and forensic examination of collision damaged vehicles, repaired and unrepaired damaged forensic exams and damage reconstruction. Provide testimony for diminished value claims. Provide Examination and Damage reconstruction testimony. Provide Matrimonial vehicle asset and labor evaluations and automobile estate values. File and documentation review, preparation, video documentation and recording. Conferencing with insurers, attorneys and law enforcement. Work with plaintiffs and defendants.

References on request.

**Memberships and Associations:** *See experience summary*

**Statement of Qualifications and Historical Detail**

I am currently the President of Nick's Garage, Inc. dba Nick Orso's Body Shop and Service Center. We are an independent single location collision repair facility with about 25 employees. I service retail consumers and a select group of wholesale fleet and dealer accounts. I have been involved in the auto body industry for about 50 years.

I began my involvement in the collision repair industry at the age 9, (1963) helping my father as he restored an antique 1927 Model T car. By age 12 (1966) I began regularly working in my family's auto body repair business as a helper apprentice under the tutelage of my father Nick Orso.

My grade school at the time was positioned between my father's shop and home. I would wake mornings and ride a bike to my father's shop where I would help him for an hour or two and then go to school. After school I would return to the shop, work until closing and then ride home with my father, bike placed in the back of the truck. I repeated this for my remaining grade school days. My duties included sweeping floors, cleaning cars, setting up tools for my father to complete repairs or putting tools away. I did small disassembly and assembly tasks as well as inventory and invoicing.

Upon entering Jr. High I was driven to school or walked (no busing then) and after school I reported to the shop to help my father. My duties included light repair work and "special jobs." My father would create tasks as training projects for me including, body repair, metal straightening, mixing primer and paint, cleaning equipment, spray guns and tools. I helped order parts and write estimates on damaged cars as my father dictated details. Estimates were hand written at that time using a flat rate labor manual and calling car dealers for parts prices. That is how estimates were facilitated. As my skills improved my father would pick me up at school every day as he grew more dependant on my help.

As I entered High School my father made me an offer: He would help me buy any car I wanted if I agreed to finish high school, work for him and plan to eventually take over the business. I agreed. By start of my senior year in high school I had accumulated enough credit for graduation to attend school half days. I worked at the shop after school and often into early evening, 5 days a week. Weekends I worked all day Saturday. Sundays after church and family breakfast, I worked at the shop cleaning and polishing Limousines for a local limo service and various funeral homes.

In 1972 my father kept his part of the agreement and as I started my senior year of high school I bought a new Corvette. I graduated high school in June 1973. I kept my part of the agreement working and learning all aspects of the business, collision repair, estimating and painting to a level where we are known as the premiere body and shop in Central New York. In 1976 I won a "Best Paint" award from National Autorama's for a Corvette I painted and entered in competition. In 1997 I was selected by Vette-Magazine as one of the "Top 100 Shops In America" in a nationwide Corvette customer poll. Corvettes and cars we paint and restore regularly go on to win national awards.

I was interested in learning all aspects of the business including finance, marketing and management. I learned the expertise of repairing a vehicle was a combination of reproducing the original appearance, following manufacturers specifications in assembly maintaining structural integrity. Visually duplicating the factory finish appearance, durability and color match. My father-mentor could teach the physical skill and I proved I could accomplish award-winning projects at a young age with little effort.

After graduation I sought more knowledge in the management areas. A family friend and business mentor to my father, Norbert Abend Sr. Esq. persuaded me to continue to attend college only for select courses.

In 1974 I took non-credit courses at Syracuse, University College for business management and forensic damage reconstruction, part-time at night to improve my skills (74-76). In 1975 I decide it was time we should incorporated our business based on business theories I learned in college. I assumed the position of Vice-President. My father President, Mother Secretary-Treasurer. I continued to attend Onondaga Community College 76-77 part-time for accounting and business marketing and Judo-Karate.

In early 1977 my father became ill. He had been diagnosed with arteriosclerosis-cardiovascular disease suffering acute angina pains. This was about 7 years before by-pass surgery was perfected or popular. Acting on his doctor's advice he decided he would retire from day to day activities. I had to make a choice to continue on my own or close the business and change my career aspirations.

I decided I would continue to operate the business with my father's well wishes, advice and support. He retired to Chairman of the Board, of Nick's Garage, Inc. I assumed the President position. By summer 1977 we had out grown our original 900 sq. ft. facility and moved to a larger building about, 5000 sq. ft. Our business continued to grow as more concepts for marketing were implemented.

I attended Morrisville Technical College part-time 77-78 in a work-study program as a teaching assistant and took a course in damage diagnostics and electrical trouble-shooting. At Morrisville I was also took courses in welding: MIG, TIG, Arc, Acetylene and Plasma Cutting. Through a Central Tech Adult Ed. Program. I am certified in welding steel, aluminum and stainless steel (79).

I continued to operate the business managing the office duties during the day as 5 employees completed body repairs and paint preparation. I would go home for dinner and return after dinner and paint the cars prepared by my staff often working until after midnight. Return home, sleep and return to work by 7am to start the process all over. It was not unusual to work 120 hours a week.

In late 1983 the local Mercedes dealer who wanted to close his body shop approached me. According to him I was his biggest parts customer and he was familiar with our reputation for producing accurate repairs and happy customers, he felt I might be a good choice to take over all of the body and paint needs of his busy Mercedes-Benz dealership. We agreed on a plan where we would take over the body shop and he would concentrate on new and used car sales.

By summer 1983 I out grew the 5000 square foot shop. I moved the business to a larger 29,000 sq. ft. facility complex nearby. I also assumed a Ford dealership body shop and a Lincoln-Mercury dealer body shop at the new bigger facility. In 1984 my father received his by-pass surgery and I regained my collaborator. My father worked everyday with me until his passing in 2001 after complications brought on by a second by-pass surgery.

In 1984 I attended Mercedes-Benz school in Montville, NJ for auto collision repair. I returned to Montville annually through 1989 for various annual update courses and paint school attaining Mercedes "Approved Status" in collision repair at the time. I also attended Dupont's refinishing and shop management school in Delaware during 75,79,83. I attended BASF paint school during 84-89. I attended Sikkens Paint School in Atlanta during 90-97 and Stodex paint school in 2000. I attended various 3M management courses from 1982-92. In 1989-92 I attended Mitchell Management School in Fredericksburg, Virginia for computer estimating and shop management. In '90 I also attended AZKO-NOBEL Shop Management, A-Coat Program for shop management and color match techniques certified in two, three and four stage colors.

From 1975-1981 I assisted the Syracuse Office of Consumer Affairs, Toni Gary, Commissioner. I assisted with auto repair mediation and resolving consumer auto repair complaints.

From 88-93 I was an advisor to Nick Positano, Assistant to the Commissioner of the NYS Department of Motor Vehicles. I coordinated the integration of the Inter-industry Conference on Auto Collision Repair, (I-CAR) into the collision industry in Central NY. I disseminated information to the trade organizations across NY. Arranged for, held and taught the I-CAR classes, my specialty, damage diagnostics, estimating, maintaining structural integrity.

In 1989 I was appointed the NY State Chairman for I-CAR. I taught estimating, structural repair, plastics repair, welding and electrical diagnostics. I was part of the initial think tank for I-CAR Gold Class Professionals under Phil McGrath. I attained I-CAR Gold Class status as one of the first shops in NY. Upon retiring from I-CAR I received Life-Time recognition status as a Gold Class Professional before I-Car Gold became an annual renewal program.

In 1990-92 I was elected the President of the Auto Rebuilders Association of Greater Syracuse. (ARA) I remain associated with the ARA as Treasurer since 2005-current. In 1995 I became a state representative to the New York State Auto Collision Technicians Association (NYSACTA). In 2000 I was elected President of NYSACTA and continue in that position currently.

During 1997 I purchased and trained to operate a Wreck Check Diminished Value System. I am currently an operator of a Wreck Check Car Scan service. I complete Post-Repair Inspections of collision damaged vehicles. I have assisted consumers in hundreds of cases where diminished value was determined and sought. I investigate shoddy repairs, repair shop fraud, insurer fraud including forensic examination of repair records, appraisals and invoicing. Many of the cases I have been involved in are settled out of court based on proof I've presented. I have provided attorneys with expert testimony in over 100 cases involving consumer-insurer or body shop deceptive practices. I have been involved in accident cases, matrimonial and estate evaluations.

In 2000 I my daughter was about to finish her four years at Lemoyne College. Concerned she would get a job and struggle or delay to complete her Masters Degree over an extended time. I offered the same type proposition her Grandfather offered me 25 years earlier. I offered her a new car if she obtained her Masters Degree and completed school. She graduated from Canisius College in 9 months with her Masters Degree. I also offered to pay for all her college, if and when she graduated, if she would assume the Vice-President position at Nick's Garage, Inc. She agreed, as history repeated itself.

In October 2007 I attended a conference in Washington, DC to promote the adopting of a Code of Ethics for collision shops. Attorney Erica L. Eversman, JD had created a professional code of ethics template that with some state-by-state adaptation could be implemented by shops across the

US. I brought the Code of Ethics home to NY and set out to create a professional code of ethics shops in NY could adopt. I collaborated with local attorneys and created a Code of Ethics that was adopted by members of the ARA in August 2009. I also created a program where a Peer Review Board can certify a collision shop based on application approval by meeting requirements and examination by the Peer Review Board. The "Shop Code of Ethics and Certification" program contains a complaint resolution process with financial penalties. It established a basis for consumer complaint resolution by mediation or arbitration. Various remedies including penalties and fines for shops and restitution for consumers who have legitimate complaints against member shops who adopt the Code of Ethics and/or participate in the Certification program. The program is voluntary and the first of it's kind in the United States.

As the President of NYSACTA since 2000. I am aware of and regularly speak to industry groups and discuss NYS Insurance Regulation 64 and Section 2610 as it relates to consumers, my business-industry activities and auto collision repair and property claims. I have met with and spoken to various representatives from the New York State Insurance Department, now referred to as the NYS Dept of Financial Services and offices of the NY Attorney General, in my capacity as President to NYSACTA. I am an advisor to the local Boards of Cooperative Education Services in our local Community (BOCES). I am a current Advisory Board Member to Morrisville College. I have been ASE Certified in Auto Collision, Paint and Body Repair. I am certified in Martin-Senour Paint application as well as their waterborne paint-line Vortex.

I am a lifetime member to the Society of Collision Repair Specialists (SCRS) given lifetime status in 1987 by John Loftus. I was given lifetime recognition to ASE however due to philosophical differences I no longer participate. I am an "Accredited" member of the BBB. I was a member of the Syracuse Chamber of Commerce 1989-2008. I am a member of the "The Coalition of Collision Repair Excellence" (CCRE). I was a board member for Assured Performance Network. I am a board member to the Onondaga Traffic Safety Council Board. My appointment from 98-2004 and re-appointed 2013-current. I am a member of the NY State Auto Dealers Association and the Syracuse Auto Dealers Association. I was an advisor to Jean Cassenella for the local BBB and also participated in the Lemon Law program as an arbitrator. In 2004 and 2007 I was given a Community Service Award by the Onondaga County, District Attorneys Association for



Public Service and my efforts in promoting DWI awareness programs to consumers and high schools, prom nights, through radio, billboard and TV advertisements. I have been involved with many community charity organizations, ie Coaches for Cancer, Vera House, Boy Scouts and the Air-One Foundation.

I am the President of The Independent Business and Marketing Alliance, Inc. a group of body shops who share marketing concepts and ideology for remaining independent by consumer based informational TV, Radio, Billboard and media advertising.

I continue to speak at Driver Education "Scared Straight Night" advising young drivers about the perils of car crashes and how to avoid them utilizing a vehicle's safety features. I have written and co-written many articles for various trade publications including, Collision Week, Body Shop Business, Advanstar, Fender Bender, NYSACTA, Auto Body Repair News (ABRN) and various association newsletters and magazines. I have been featured in Dupont News publication. I have had cars we have restored featured in various car magazines. Since 1997 I have hosted a call in radio show on Monday mornings on WTKW 99.5 FM where callers can ask questions regarding any auto repair subject.

In 2008 I assisted in the writing of a book called "Collision Collusion" authored by Dan H. Wyatt. The book features the perils of improper, unsafe, incomplete and fraudulent repair. It also explains the perils of insurance directed repair programs insurer's sponsor and often make referrals to for repair of consumer damaged vehicles and how laws that protect consumers are often violated.

In June of 2010 I began to host a "consumer advocacy" radio talk show. The Nick Orso Car Care Show, on WLTI Radio 105.9 FM a talk radio station called "The Big Talker." Big Talker radio is a Nationally Syndicated concept featuring local and national radio personalities such as Stephanie Miller, Doug McIntyre's Red Eye Radio, Bob and Tom, Michael Smerconish, Dave Ramsey, Mark Levin, Kim Komando and Jerry Doyle. The hour-long show features guests from various segments of the community. Local political leaders Assemblymen and Senators as well as Attorneys. Many like business consumer advocates are guests. The shows topics feature local and national advocates where consumer topics are discussed related to vehicle safety, highway safety, insurance purchasing,

claims processing, driving safety, home safety and a special "Anti DWI" program featuring representatives from the NYS Police: Zone Commander Captain, Jeff Raub, Onondaga County Sheriff, Kevin Walsh and Chief Assistant District Attorney for Onondaga County, Christopher Bednarski. On the DWI program, topics surrounding the perils of driving impaired, distracted driving, ie. The illegal use of cell phones and texting are discussed. The dangers of operating a GPS as well as all distracted driving, driving tired and the new Move –Over laws for NY Highways. Special shows that include child car seat experts and seat belt laws. Topics that all fall under the guise of Traffic Safety. The "Distracted Driving." New NY Move-Over Laws and Safe driving topics are promoted as a community service. A Community Service Award was won for the shows content and efforts in 2004 and 2013-14. As of January 2012. The 105.9 radio station format changed from a talk radio to a "classic rock" theme. The current show website is: [http://www.therebelrocks.com/page.php?page\\_id=573](http://www.therebelrocks.com/page.php?page_id=573) The Nick Orso Show was one of 3-talk radio shows the station asked to stay on due to popular interest and request.

In October 2011 Mike Orso and Nick Orso's Body Shop were given a NY State Assembly Citation for the installation and conversion to Clean Solar Power. Over 270 Solar panels were configured on the roof of 638 West Genesee St. resulting in one of the largest private installations of solar panels in CNY. The system has the capacity to produce 155,000 KWH of power annually. Through a special meter allows selling power back to the local grid. Along with our commitment to waterborne paint technology, safe proper disposal of crash parts and waste control makes Nick Orso's one of the more environmentally friendly auto collision shops in upstate NY.

In 2014 Mike Orso and Nick Orso's was the recipient of the, Nicholas J. Pirro Chairperson's Award; "For Dedication to Traffic Safety" By the Onondaga County Traffic Safety Advisory Board. Award was given for the on going community commitment to promote Traffic Safety through our, TV, Web, Radio Ads and Radio Shows at our own expense. In April 2015 Mike was awarded a Special Recognition Award by : STOP DWI NY, MADD NY, NYS Police, Governors Traffic Safety Committee and the NYS Division of Criminal Justice Services. The award was publicly presented in Schenectady, NY at an awards presentation on April 23, 2015. The award was formally presented at the NYS Police Chiefs Association Award banquet by Onondaga County Sheriff Eugene Conway and Onondaga County Assistant District Attorney Barry Weiss. At the presentation Sheriff

Conway explained Mike's efforts and history of community service and assistance. In his praise of Mike effort Sheriff Conway said, " The world needs more people like Mike Orso, a credit to his community."

For the purpose of brevity in this statement and to minimize content, a search of specific trade magazines on the Internet will display my writings. I can produce actual articles or references upon request.

#### **Search results for: ORSO- CollisionWeek 26 results found**

##### **1. New York Shop Honored by State Assembly**

... District, Syracuse and William Magnarelli (D) 120th District, Syracuse recognized Mike Orso, President of Nick Orso's in a ceremony presenting Orso's with the citation. Local ...

Terms matched: 1 - Score: 30 - 28 Oct 2011

##### **2. NY Shop Switches to Solar Electricity**

... in the Central New York area. In February 2011 Nick Orso's President, Mike Orso met up with New York Light Energy, a solar panel company catering to commercial ...

Terms matched: 1 - Score: 60 - 19 Sep 2011

##### **3. NY Judge Rules Assignment of Proceeds May Not be Prohibited**

... claims for property damage covered by the policy, which are not precluded. Mike Orso, president of Nick Orso's, said, "This case has been in the ...

Terms matched: 1 - Score: 90 - 10 Jun 2010

##### **4. NYSACTA Alerting Public to Aftermarket Parts Safety Concerns**

... professional experts assuming the ultimate liability for the repair." NYSACTA President, Mike Orso said, "One issue here is that; there is no recall system in ...

Terms matched: 1 - Score: 45 - 11 Feb 2010

##### **5. Letter: What is Assemblywoman Mary Hayashi Thinking?**

... thousands of you at the Capitol on August 25 headed for Room 126. Mike Orso President NY State Auto Collision Technicians Association NYSACTA Attachment: Rocco Avellini statement before the ...

Terms matched: 1 - Score: 15 - 21 Aug 2009

##### **6. NY Shop Association Adopts Code of Ethics, Shop Certification**

... in what may be the first program of its kind in the country. Mike Orso, President of the New York State Auto Collision Technicians Association (NYSACTA) and ...

Terms matched: 1 - Score: 45 - 3 Aug 2009

##### **7. New York Association Points to Flaws in Proposed Model Legislation**

... Legislation The New York State Auto Collision Technicians Association (NYSACTA) President, Mike Orso and Executive Director, Ed Kizenberger issued a statement discussing some of the issues surrounding ...

Terms matched: 1 - Score: 135 - 29 Jun 2009

##### **8. NYSACTA Complaint Turned Over to AG Insurance Fraud Unit**

... response from the State Attorney General's office indicating the letter sent by NYSATA President Mike Orso, has been received and turned over to the Auto Insurance Fraud Unit. Orso ...

Terms matched: 1 - Score: 60 - 7 Apr 2009

**9. NY Association Asks Attorney General to Stop Insurer Suppression of Rates**

... Cuomo's interest to the ways insurers mishandle collision claims in NY," said Mike Orso, President of NYSACTA. NYSACTA sent a letter to Cuomo on Friday drawing the ...

Terms matched: 1 - Score: 60 - 23 Feb 2009

**10. NY Insurance Department Uncovers Steering Violations**

... to it on behalf of NY insurance consumers," said NYSACTA President, Mike Orso. "We felt the sheer numbers and frequency of complaints and calls we were ...

Terms matched: 1 - Score: 45 - 21 Jan 2009

**11. New York Shop Suits Against GEICO to Move Forward**

... 30,000.00. Approximately eight claims are contained in the two suits. Mike Orso, the President and CEO of Nick Orso's Body Shop, is also the President ...

Terms matched: 1 - Score: 45 - 19 Oct 2008

**12. Progressive Insurance v. North State Dismissed**

... (Southtowne Auto Rebuild in Tukwila, WA) and Progressive Insurance personnel. Mike Orso, President of the New York State Auto Collision Technicians Association (NYSACTA) said ...

Terms matched: 1 - Score: 60 - 5 Aug 2008

**13. Trial Starts Monday: Progressive Ins vs North State**

... facility in Ohio to be awarded the Mercedes-Benz CL 215 Advanced Structural certification. Mike Orso, second generation owner of Nick Orso's Body Shop in the Syracuse, New York ...

Terms matched: 1 - Score: 15 - 10 Jul 2008

**14. NY Repairer Turning to Courts to Get Repair Costs Paid**

... claims against insurers to obtain shortages in payments for repairs and attorney's fees. Mike Orso, owner of Nick Orso's and also the President of the NY State Auto Collision ...

Terms matched: 1 - Score: 45 - 2 Jun 2008

**15. CollisionWeek News - New York Association Calls Annual Lobby Day a Huge Success**

... the Empire State. The hot button topic: Illegal Steering. Association President Mike Orso said, "Regardless of all the issues that have fragmented this industry, steering ...

Terms matched: 1 - Score: 45 - 10 Apr 2008

**16. CollisionWeek Interview - Progressive Steering Lawsuit: Interview with Greg Cocco**

... Association (NYSACTA) was quick to support him. At the time, Mike Orso, President of NYSACTA said, "We all know the tricks and games that ...

Terms matched: 1 - Score: 4 - 28 Feb 2008

**17. CollisionWeek News - New York Repairers Readying for Lobby Day**

... news story highlighting a consumer who fought for his rights against illegal steering. Mike Orso, President of NYSACTA said it was great to see such a huge turn out ...

Terms matched: 1 - Score: 30 - 30 Jan 2008

**18. CollisionWeek News - Assured Performance Announces 2008 Board of Directors**

... Peek, South Region Ron Reichen, Northwest Region Dave March, California Region Mike Orso, Northeast Region Steve Zinanti, West Region Bob Schubert, Southwest Region Paul Tatman ...

Terms matched: 1 - Score: 15 - 22 Jan 2008

**19. CollisionWeek News - NYSACTA President Responds to Fox Collision Closings**

... admitted it. Again I get to say, I told you so! Mike Orso, President New York State Auto Collision Technicians Association Related Story 29 Oct 2007 Fox ...

Terms matched: 1 - Score: 15 - 15 Nov 2007

**20. CollisionWeek News - NY Association Meets with Insurance Department about Illegal Steering**

... initiated an investigation into illegal steering by insurance companies. Representing NYSACTA, President Mike Orso and Executive Director Ed Kizenberger met with Robert Easton DOI General Counsel as well as ...

Terms matched: 1 - Score: 15 - 4 Jun 2007

**21. CollisionWeek News - New York Association Brings Clear Steering Message to State Capitol**

... news story highlighting a consumer who fought for his rights against illegal steering. Mike Orso, President of NYSACTA said, "It was great to see such a huge ...

Terms matched: 1 - Score: 60 - 3 May 2007

**22. CollisionWeek News - NY Association Pres Issues Call to Arms Over Illegal Steering**

... Call to Arms Over Illegal Steering In an open letter to all repairers, Mike Orso, President of the New York State Auto Collision Technicians Association is urging all shop ...

Terms matched: 1 - Score: 30 - 22 Mar 2007

**23. CollisionWeek Feature - NY Shop Files \$40 Mil Suit against Progressive for Illegal Steering**

... price (although not workmanship) as that offered by North State." Mike Orso, President of NYSACTA said, "We all know the tricks and games that ...

Terms matched: 1 - Score: 15 - 26 Feb 2007

**24. CollisionWeek News - New York Association Speaks Out on 'Unconscionable' Insurer Profits**

... Insurer Profits The New York State Auto Collision Technicians Association (NYSACTA) President Mike Orso said, "We don't have it," referring to the billions the insurance ...

Terms matched: 1 - Score: 90 - 18 Dec 2006

**25. CollisionWeek News - NY Association Calls for End to Insurer Price Suppression Tactics**

... by coercing other non-DRP shops to accept low rates." NYSACTA President, Mike Orso said, "Some insurers hang their hat on supposed surveys, where results are ...

Terms matched: 1 - Score: 180 - 13 Oct 2006

**27 Searched on: ORSO** ON BodyShopBusiness Currently showing items 1 to 10 of 11



NEWS 6/9/2010

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**28. New York Court Reinstates Body Shop's Assignment of Proceeds Case**

A New York court has reversed its decision to dismiss an "assignment of proceeds" case filed by Nick Orso's Body Shop against A...



NEWS 2/12/2010 10:02:30 AM

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**29. NYSACTA Calls for Recall of Aftermarket Crash Parts**

Group joins growing number of organizations pointing out potential safety issues related to non-OEM parts.



NEWS 11/4/2009 9:26:18 AM

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**30. Fax Scam Latest to Target Body Shops**

A scam involving fraudulent faxes to body shops has police on alert in Saskatoon, Canada, and similar scams carried out by e-mail and phone have con...



NEWS 8/4/2009

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31. **New York Repair Group Adopts Code of Ethics and Shop Certification Standards**

The Auto Rebuilders Association of Greater Syracuse (ARA) announced it has adopted a code of ethics based on a code of ethics created by attorney and ...



NEWS 6/30/2009

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32. **NY Repairers Take Issue with Proposed Parts-Steering-Airbag Legislation**

The National Conference of Insurance Legislators (NCOIL) will discuss "model legislation" touching on airbag fraud, aftermarket parts use an...



NEWS 4/7/2009

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33. **New York AG Sends NYSACTA Inquiry to Auto Insurance Fraud Unit**

The New York Attorney General's Office has forwarded a letter about possible price-fixing by auto insurers written by New York State Auto Colli...



NEWS 2/25/2009

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34. **New York Association Urges AG to Halt Insurer Suppression of Rates**

Apparently opting to strike while the iron's hot, Mike Orso, president of the New York State Auto Collision Technicians Association (NYSACTA)...



NEWS 1/22/2009

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**35. New York DOI Investigation Finds Insurers Guilty of Violating State Law**

A year-plus investigation by the New York State Department of Insurance (DOI) revealed that some insurance company representatives have violated sta...



NEWS 10/22/2008

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**36. New York Shop Seeking \$30,000 from GEICO**

Two lawsuits filed against GEICO in Syracuse, New York, by Nick Orso's Body Shop are moving forward after a Syracuse City Court judge denied GE...



NEWS 8/6/2008 11:46:57 AM

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**37. Judge Tosses Progressive's Fraud Suit Against New York Body Shop**

New York body shop owner Greg Coccaro can mark one in the industry's "win" column after a New York state Supreme Court judge



**38. NY Judge Rules Assignment of Proceeds May Not be Prohibited**

... claims for property damage covered by the policy, which are not precluded. Mike Orso, president of Nick Orso's, said, "This case has been in the ...

Terms matched: 1 - Score: 90 - 10 Jun 2010

--- Mon, 19 Sep 2011

## **39. NY Shop Switches to Solar Electricity**

<http://www.collisionweek.com/cw/news/2011/0919-nys.asp>

40. **Syracuse, N.Y., Shop Invests in Solar Energy**

03:30 PM 09/16/2011

It's no secret the sun doesn't shine every day in Syracuse, N.Y. In fact, Syracuse is known for receiving the most snowfall in the eastern U

[Read more](#)



NEWS 8/31/2011

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41. **New York Body Shop Owner Prevails in Assignment of Proceeds Case**

Nick Orso's Body Shop in Syracuse, New York, is no stranger to "assignment of proceeds" cases - and no stranger to what owner Mike Orso ...

Mon, 19 Sep 2011

***NY Shop Switches to Solar Electricity***

<http://www.collisionweek.com/cw/news/2011/0919-nys.asp>

**42.**

## **NICK ORSO'S SYRACUSE GREEN INITIATIVE SOLAR NEWS**

<http://www.collisionweek.com/cw/news/2011/1028-new.asp>

YNN NEWS CNY REGION

[http://centralny.ynn.com/content/all\\_news/central\\_new\\_york/561861/nick-orso-s-body-shop-installs-solar-panels/](http://centralny.ynn.com/content/all_news/central_new_york/561861/nick-orso-s-body-shop-installs-solar-panels/)

### **42. Association Tells WV AG "Recycled" is a Misleading Term for Used Parts**

... condition and may deceive the consumer. The letter, signed by NYSACTA President Michael Orso explains, "These 'used parts' from a 'salvage yard' are, ...

Terms matched: 1 - Score: 45 - 01 Feb 2012

43. April 15, 2012

New York Body Shop to File \$1 Million-Plus Worth of Short Pay

Suits [http://www.bodyshopbusiness.com/Article/98414/new\\_york\\_body\\_shop\\_to\\_file\\_1\\_millionplus\\_worth\\_of\\_short\\_pay\\_suits.aspx](http://www.bodyshopbusiness.com/Article/98414/new_york_body_shop_to_file_1_millionplus_worth_of_short_pay_suits.aspx)

44.

6/19/2012

Esurance Settles Assignment of Proceeds Cases with New York Body Shop

[http://www.bodyshopbusiness.com/Article/101743/esurance\\_settles\\_assignment\\_of\\_proceeds\\_cases\\_with\\_new\\_york\\_body\\_shop.aspx](http://www.bodyshopbusiness.com/Article/101743/esurance_settles_assignment_of_proceeds_cases_with_new_york_body_shop.aspx)

45. <http://www.collisionweek.com/cw/news/2012/0201-asso.asp>

Wed, 1 Feb 2012

**Association Tells WV AG "Recycled" is a Misleading Term for Used Parts**

46. Nationwide Loses Motion to Dismiss, Orso's Prevails AGAIN!

<http://www.searchautoparts.com/abrn/legislation/court-upholds-assignment-proceeds-orso-nationwide-case>

[http://autoepi.org/uploads/NOrosGarage\\_v.\\_Nationwide\\_denial\\_insurer\\_msj7\\_11\\_11.pdf](http://autoepi.org/uploads/NOrosGarage_v._Nationwide_denial_insurer_msj7_11_11.pdf)

47. May 2014

Nick Orso's Body Shop in Syracuse, NY, Takes a High-End View

<http://www.autobodynews.com/regional-content/northeastern-news/item/8435-nick-orso%E2%80%99s-body-shop-in-syracuse-ny-takes-a-high-end-view.html>

48. June 2012 Orso Settles Esurance Claim

(NORTHEAST NEWS)

Mike Orso of Nick Orso's Body Shop in Syracuse, N.Y., said last week he has settled assignment of proceeds cases with Esurance over "short-pay claims" totaling more than \$6,000. Orso, who said he filed ...

49. May 2011 Array of Collision Associations Serve New York Regionally and Statewide

(David M. Brown)

... Director Ed Kizenberger and an elected board of directors led by a president, currently Mike Orso, owner of Nick Orso's Body Shop and Service Center in Syracuse. Staff also includes legal counsel and a ...

50. Aug 2014 **New York Supreme Court Denies Insurer's Motion to Dismiss Case Involving New York Body Shop**

<http://www.bodyshopbusiness.com/new-york-supreme-court-denies-insurer-s-motion-to-dismiss-case-involving-new-york-body-shop/>

51. May 2014 **GOING GREEN**

**<http://www.bodyshopbusiness.com/going-green/>**

52. DEC 2103

***NY PRESIDENT ISSUE STATEMENT REGARDING SANDY HOOK TRAGEDY***

<http://www.bodyshopbusiness.com/nysacta-president-issues-statement-regarding-sandy-hook-school-tragedy/>